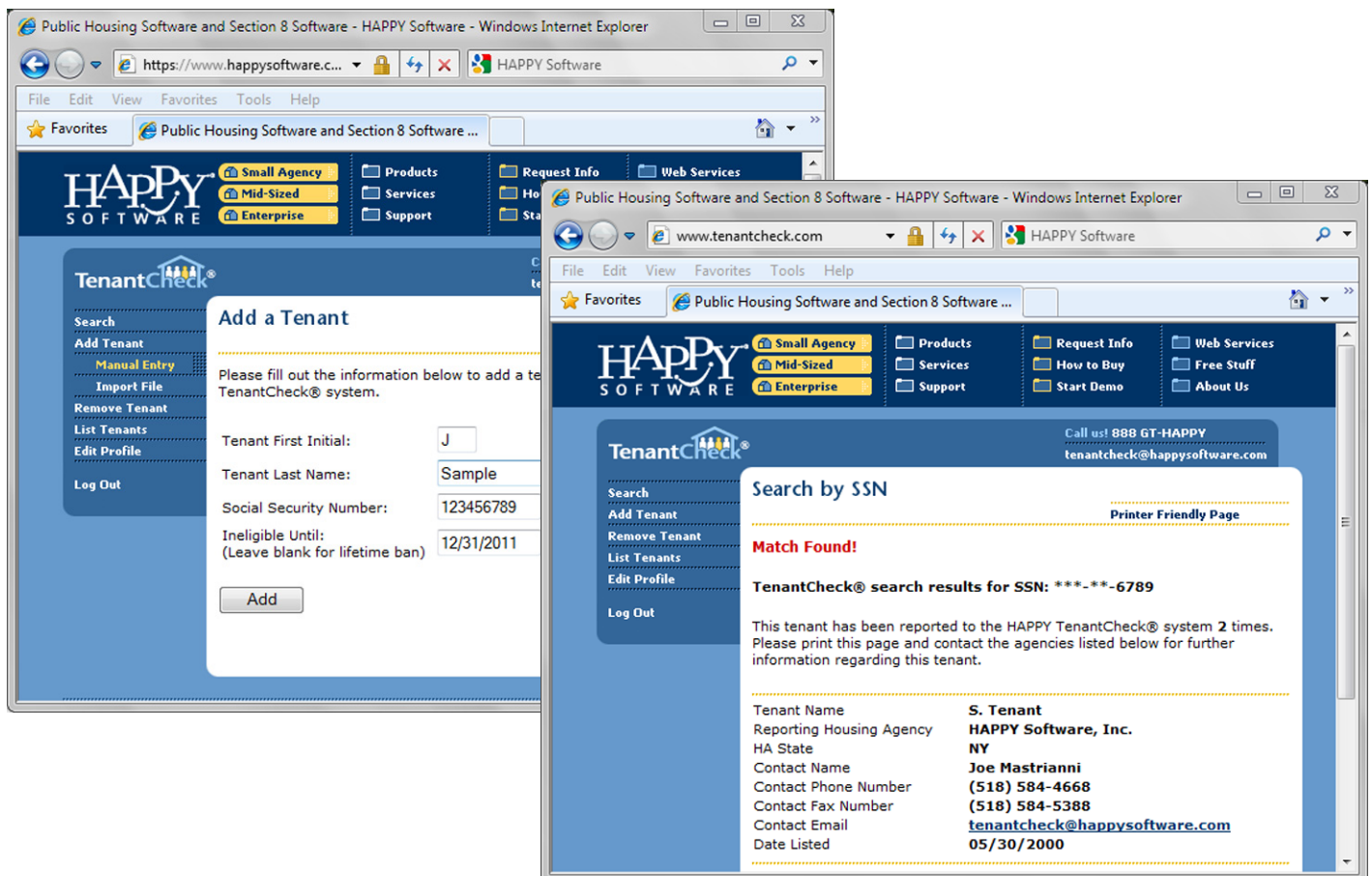




TenantCheck

TenantCheck is our award-winning, free, online tenant screening service designed to help housing agencies nationwide help themselves. In use since 1997, TenantCheck was the first widely-used web-based service in the housing industry. Since then, it has received millions of uses from thousands of housing authority users. By collectively using this system, housing authorities have found the ideal, cost-effective way to combat tenant fraud.



Agency Benefits

- Free, immediate tenant screening
- Used in all 50 states and Puerto Rico
- Confidential and secure
- Search for tenants listed by other agencies
- New listing expiration date ensures data remains current
- Winner of the NAHRO MSC Notable Community Service Award

Reclaim Losses

- Help reclaim losses due to tenant fraud
- Find out contact information to verify the status of a tenant at the original listing agency
- Maintain and print your own list of ineligible tenants

Results

- 600 Uses Daily
- 3,200 Registered Users
- 160,000 Tenants Listed
- 19,000 Referrals Provided
- Register at www.tenantcheck.com

TenantCheck® Registration Instructions

How to Access TenantCheck:

Registration Instructions:

1. Go to www.tenantcheck.com
2. If you have not yet registered for access to TenantCheck, click the Registration button on the menu and follow the on-screen instructions to complete the form.
3. Once your registration information is verified, we'll send you an email confirming your registration (usually within one business day). More than one person at each agency can register, but each must have a unique User ID and Password.

Log In Instructions:

1. Go to www.tenantcheck.com
2. Click the Login button on the menu.
3. Enter your User Name and Password and click the Log In button.
4. Follow the on-screen instructions for searching and adding to the TenantCheck System.

The screenshot shows the registration page of the TenantCheck system. The browser address bar displays "https://www.happysoftware.com". The page features a navigation menu with options like "Small Agency", "Mid-Sized", and "Enterprise". The main content area is titled "Registration" and includes instructions: "In order to access the HAPPY TenantCheck® system, you must first register with HAPPY Software, Inc. There are no fees associated with this service." Below the instructions is a form with the following fields: "Housing Agency" (text input with "Sample Agency"), "Street Address" (text input with "123 Main Street"), "City" (text input with "Sample City"), "State" (dropdown menu with "NY" selected), "ZIP" (text input with "12866"), "HA Type" (dropdown menu with "Section-8" selected), and "HA Code" (text input with "NY123"). A note states: "Note: Fields marked with an asterisk (*) are required fields."

The screenshot shows the login page of the TenantCheck system. The browser address bar displays "https://www.happysoftware.com". The page features a navigation menu with options like "Small Agency", "Mid-Sized", and "Enterprise". The main content area is titled "Login" and includes a warning: "The Password field is now case-sensitive. If you experience any problems logging in, please click the Forgot password? link to reset your password." Below the warning is a form with the following fields: "User Name" (text input with "sample") and "Password" (password input with "••••"). A "Forgot password?" link is located below the password field. A "Log In" button is at the bottom right. The form also includes a checkbox area with the text: "By 'logging in' or using TenantCheck® I certify the following is true:" followed by three numbered statements regarding the user's agreement to use the system for eligibility testing and their role as an employee of a Housing Authority.