

So good, it will put a smile
on your piggy bank.

Eliminate long lines, weeks of data entry and
endless phone calls with WaitListCheck[®], the
most widely-used application management
system in housing.



HAPPY
SOFTWARE



1,720,000 Applications Taken to Date
21,450 Status Updates Provided Each Week
120 Agencies Collected Applications
140 Lists Open Currently



WaitListCheck

Software in the Cloud, Boots on the Ground.

When you have WaitListCheck, you have the industry leading cloud-based software for application management. You also have the most experienced implementation team in the business to back you up. We have hosted more than 500 lists online without a single failure and we know just what it takes to make the perfect waiting list opening come together. We're with you through the entire process.

Ready to see what a HAPPY-er work day looks like? Contact us to request a demo.

1.888.484.2779 | sales@happysoftware.com | www.happysoftware.com/live-demo

Say good-bye to “hello”

Phone requests for status information are time consuming. With WaitListCheck, applicants can log on to WaitListCheck.com and view their status online or call our toll-free number for an automated response via the phone. Either way, the system handles the call so you don't have to, 24 hours a day, 7 days a week.



Saves Time by Eliminating

- Data entry of applications
- Phone status inquiries
- All that paper (no copying, no filing)

Works How You Do

- Lets you choose your sorting method
- Configured for your preferences
- Lists automatically open or close on your schedule

Better Than Paper

- Automatically checks for duplicate applications
- Perfect time and date stamps
- Applicants choose 80 languages
- Instant notification by e-mail of application acceptance

Improves Your Operations

- Meets every regulation for the collection of applicant data
- All changes and inquiries are audited
- One-click demographic reporting
- Cloud-based
- Nothing to install or maintain
- All your data automatically backed up in real-time
- Use it when you need it

Let Us Show You

how using WaitListCheck can reduce your total cost from dollars to pennies per application.

Request a Personalized Demo

of the system in action, and see how easy it can be to manage applications!

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Easily Manage your Housing Programs with these additional services HAPPY Software has to offer:

“The volume of applications accepted online was incredible. We are very impressed with the capabilities of WaitListCheck and very happy with the swift response and assistance received from HAPPY throughout the entire implementation process. By using this innovative new technology, OHA is able to provide a new level of service to applicants, ensure data integrity and lighten the burden on staff.”

- Anamarie Avila-Farias,
Oakland Housing Authority

Waiting List

Once your applications are collected, you'll want our powerful Waiting List program to manage the rest of the process. The system keeps your current and historical waiting lists, manages correspondence and automatically produces briefing letters, data collection forms, offer and demographic reports. We even manage the purge process for your lists.

AssistanceCheck

With our online portal your agency can more efficiently serve your applicants, tenants and owners. This innovative service is completely integrated to Housing Pro and enables your clients to find answers, submit requests, update their information (with agency approval), and complete all of the recertification data entry online - on their own, at any time.

Housing Pro

Immediately provide significant improvements for administering your programs, including a higher level of control and security, superior reliability, greater ease-of-use, faster regulatory compliance, and a greater degree of staff satisfaction and productivity.



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