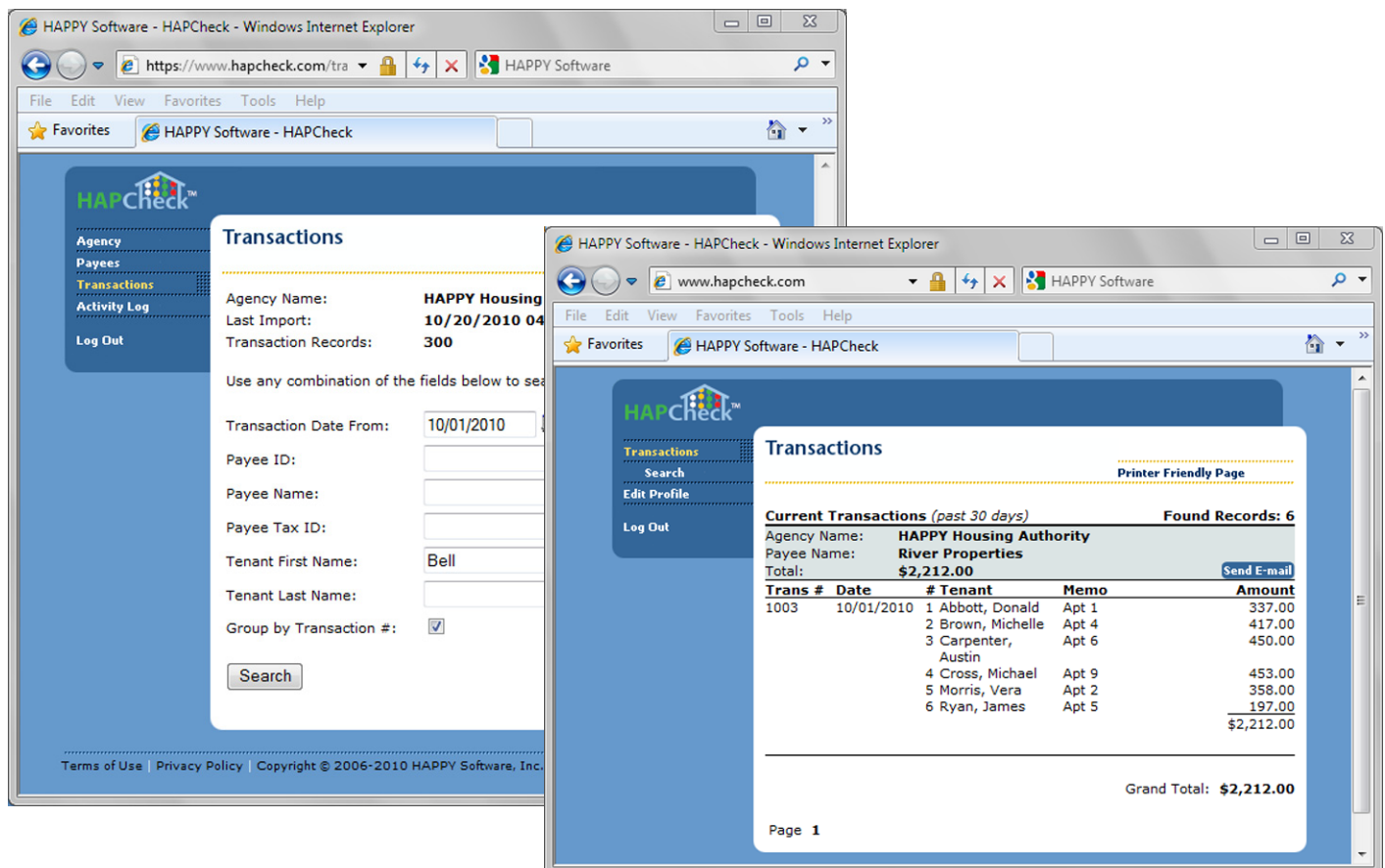


# HAPCheck

HAPCheck is a centralized, secure, web-based system for producing online statements for owners. HAPCheck eliminates the need for creating paper payment statements, saving agencies time and money while improving owner access to data.



## Agency Benefits

- Eliminate printing, processing and postage
- Significant savings when used in conjunction with Direct Deposit
- Reduce phone inquiries
- No more lost check stubs
- Catch errors faster
- View log of owner activity
- Provide Utility Reimbursement payment information to tenants

## Owner Benefits

- 24/7 access to statements
- View and print statements
- Secure handling of information
- Store statements for up to 18 months
- On-time delivery of payments when used with Direct Deposit

## Save Thousands

- Contact us for a detailed analysis that shows how much your agency can save:
  - 100 Owners—save over \$1,500 annually
  - 1,000 Owners—save over \$16,000 annually

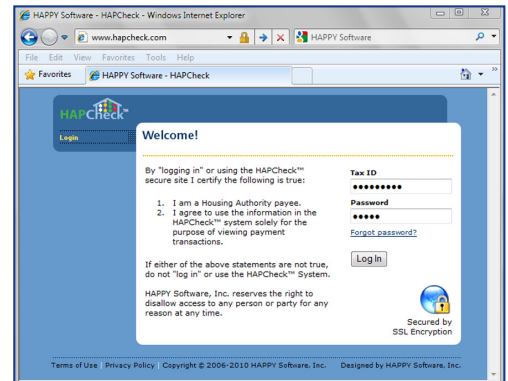
# HAPCheck Demonstration Instructions

Try it for yourself and see how easily owners can view their payment statements online.

## Instructions:

1. Go to [www.hapcheck.com](http://www.hapcheck.com)
2. Enter the following information to log in as a sample owner:
  - Tax ID: 123456781
  - Password: happy
3. View the page that displays current payment information for the sample owner.
4. Owners can also search on transactions from previous months. To view sample historical transactions, click "Search" on the menu to the left and enter any of the following sample search criteria:

Transaction Date: 10/01/2010 to 10/31/2010  
Tenant Last Name: Brown



To view a demonstration of the added functionality you will have when logged in to HAPCheck as an agency, please contact the HAPPY Sales Department at 888-484-2779 option 4 for log in instructions.

## Technical Information:

The HAPCheck system is entirely self-contained and requires no hardware or additional third-party software to be installed or maintained. The website is protected using industry standard SSL (Secure Socket Layer) technology and is hosted on dedicated servers in a secure data center. Data transferred to the Web is accomplished via SSH (Secure Shell), an industry standard method for reliably transferring files between computers over Wide Area Networks (Port 22 needs to be open to allow this). All files to be transferred are first automatically compressed and encrypted with 256-bit encryption, using AES cipher. All data transfer is performed automatically at night with no necessary user intervention. Data presented on the Web is maintained in an industry-standard SQL database. All sensitive data is encrypted at the database field level with 128 bit encryption. The upload/download of payment information to/from HAPPY Software to HAPCheck is completely automated. The upload/download from third-party systems must be performed manually.



Secured by  
SSL Encryption